Business and Financial Affairs
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Tom McCarron
Vice President and CFO

San Difgo State
UNIVERSITY

## MEMORANDUM

DATE: April 14, 2017
TO: Elliot Hirshman
President
FROM: Tom McCarron
 Chair, President's Budget Advisory Committee

SUBJECT: President's Budget Advisory Committee Recommendation of April 13, 2017

Attached is the recommendation from the President's Budget Advisory Committee (PBAC) meeting of April 13, 2017 for approval of spring 2016/17 divisional one-time funding requests totaling $\$ 1,300,000$.

Supporting materials are attached for your information. I recommend your approval.
If you have any questions, please let me know.

Attachments

## RECOMMENDATION

## Approve 2016/17 One-time funding requests:

## Academic Affairs

Advancing Student Success through Data-Informed Advising Initiative $\$ 800,000$

Institutional
Painting $\$ 500,000$

Approved by:


Elliot Hirshman, President
$\frac{41717}{\text { Date }}$

## President's Budget Advisory Committee Meeting Agenda <br> April 13, 2017 <br> 2:00p.m. @ MH-3318

## I. Call to order

- Call for amendments to agenda
II. Information Item
- 2017/18 Budget Update
- 2016/17 Revised PBAC Calendar (Attachment 1)
III. Reports
- 2016/17 Revenues (Attachment 2)
- 2016/17 Base Reserves (Attac̣hment 3)
- 2016/17 One-Time Reserves (Attachment 4)
- Multi-Year Budget (Attachment 5)
IV. Watch List
- Master Plan Costs
- Unfunded Compensation Items
- Campus Projects
V. 2016/17 Funding Requests/Vote
- 2016/17 1x Request - AA (Attachment 6)
- 2016/17 1x Request - INSTIT (Attachment 7)


## VI. 2017/18 Funding Requests

- 2017/18 SA Budget Proposals (Attachment 8)
- 2017/18 URAD Budget Proposals (Attachment 9)
VII. New Business
VIII. Reminder
- Next Meeting Date - April 27, 2017 at 2:00 p.m. in MH 3318
ATTACHMENT 1
PBAC APRIL 13,2017
Page 1 of 1

PBAC
2016-2017 Schedule

## Scheduled Scheduled Scheduled

Aug 22 - First day of Fall semester
Aug 29 - First day of Fall classes

SAN DIEGO STATE UNIVERSITY
2016／17 Revenue Estimates
As of April 13， 2017

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## Base Budget Reserve ${ }^{[a]}$

2016/17 Beginning Base Budget Reserve Balance
BL Allocations
BL Mandatory Costs
2016/17 Base Budget Reserve

2016/17 Approved Base FundIng Requests
President's Office
Academic Affairs

Student Affairs
Business \& Financial Affairs

| Universily Relations \& Development | HR-Background Check | PBAC 5/28/2016 |
| :--- | ---: | :--- |
| Institutional | National Branding \& Marketing | PBAC 5/26/2016 |
| Subtotal 2016/17 Approved Base Budget Funding Requests |  |  |

Titte IX Student Conduct Investigator PBAC 5/26/2016
$(105,000)$
$(3,390,821)$

## 2016/17 PENDING Base Funding Requests

## SubTotal 2016/17 PENDING Base Funding Requests

## 2016/17 Estimated Base Budget Reserve Balance

1,588,256

## One-Time Reserve ${ }^{[\mathrm{ax]}}$

2016/17 Target Unallocated One-Time Budget Reserve 2016/17 One-Time Funding Available for Investment in the University

## 2016/17 Approved One-Time FundIng Requests

## Academic Affairs

|  | Zahn Center | PBAC 5/26/2016 | $(80,000)$ |
| :---: | :---: | :---: | :---: |
|  | Writing Center | PBAC 5/26/2016 | $(50,000)$ |
|  | Undergraduat Summer Alive | PBAC 5/26/2016 | $(50,000)$ |
|  | Undergraduate Summer Research Program | PBAC 5/26/2016 | $(150,000)$ |
|  | T/TT Faculty Start-up (Areas of Excellence) | PBAC 5/26/2016 | $(1,200,000)$ |
|  | Graduate Student Support (Areas of Exellence) | PBAC 5/26/2016 | $(250,000)$ |
|  | New TT start-up equipment | PBAC 5/26/2016 | $(3,460,000)$ |
|  | GRF program | PBAC 5/26/2016 | $(96,000)$ |
|  | Faculty Bridge Funding | PBAC 5/26/2016 | $(150,000)$ |
|  | Research Faculty Assigned Time | PBAC 5/26/2016 | $(125,000)$ |
|  | Matching Grant Funds | PBAC 5/26/2016 | $(400,000)$ |
|  | Compettive Call - Shared Research Equipment | PBAC 5/26/2016 | $(150,000)$ |
|  | MRI Magnet | PBAC 5/26/2016 | $(1,500,000)$ |
|  | Summer SMART Technology Upgrades | PBAC 5/26/2016 | $(400,000)$ |
|  | Laboratory Renovations | PBAC 5/26/2016 | $(1,300,000)$ |
|  | EDU Technology Initiative for Teachers | PBAC 5/26/2016 | $(62,000)$ |
|  | Don Powell Sound Shell | PBAC 5/26/2016 | $(270,000)$ |
|  | GMCS Computer Lab | PBAC 5/26/2016 | $(69,600)$ |
|  | Replacement LS Server HVAC | PBAC 5/26/2016 | $(41,000)$ |
|  | Expand Student Research Symposium | PBAC 5/26/2016 | $(44,000)$ |
|  | Supplemental Instruction / Learning Analytics | PBAC 5/26/2016 | $(217,000)$ |
|  | Hostler - matching funds | PBAC 5/26/2016 | $(90,000)$ |
|  | Provost Milestone Award | PBAC 5/26/2016 | (100,000) |
|  | Visiting Scholars | PBAC 5/26/2016 | $(75,000)$ |
|  | Recruitment/Retention of Underrepresented Faculty | PBAC 5/26/2016 | (20,000) |
|  | 2015/16 Resident Enrollment (244 FTES) | PBAC 5/26/2016 | $(459,800)$ |
|  | Non Resident Enroilment (1533 FTES) | PBAC 5/26/2016 | (2,909,280) |
|  | DUS Student Achlevement Initiatives | PBAC 5/26/2016 | $(52,000)$ |
|  | SDCC Funding | PBAC 5/26/2016 | $(150,000)$ |
|  | Software Licenses / Altirus Patching | PBAC 5/26/2016 | $(305,176)$ |
|  | Equip Maintenance Contracts | PBAC 5/26/2016 | (300,152) |
|  | Library Subscriptions | PBAC 5/26/2016 | $(300,000)$ |
|  | Enroll Accreditation Fees | PBAC 5/26/2016 | $(203,100)$ |
|  | Enrollment Growth Support (551 res/404 non-res FTES) | PBAC 2/16/2017 | $(2,133,792)$ |
| Student Affairs | MRI Magnet | PBAC 2/16/2017 | $(1,919,379)$ |
|  | Aztec Mentor Program (AMP) software (Annual) | PBAC 5/26/2016 | $(13,999)$ |
|  | Aztecs Hiring Aztecs (AHA!) Campaign | PBAC 5/26/2016 | $(108,100)$ |
|  | EOP Renovation | PBAC 5/26/2016 | (750,000) |
|  | Pride Center and Women's Resource Center Renovation | PBAC 5/26/2016 | (625,000) |
| Business \& Financial Affairs | Pide Center and Women's Resource Center Infrastructure | PBAC 5/26/2016 | (33,650) |
|  | Title IX Administrative Support (Student Success) | PBAC 5/26/2016 | (5,000) |
|  | Title IX Case Management Software (Student Success) | PBAC 5/26/2016 | (8,000) |
| University Relations \& Develop | ment Public Safety Dispatcher | PBAC 5/26/2016 | $(95,000)$ |
|  | National Branding \& Marketing | PBAC 5/26/2016 | $(100,000)$ |
|  | Direct Mail | PBAC 5/26/2016 | $(100,000)$ |
|  | 360 Magazine | PBAC 5/26/2016 | (25,000) |
|  | Planned Giving Marketing Budget | PBAC 5/26/2016 | $(75,000)$ |



## 2016/17 PENDING One-Time Funding Requests

## Academic Affairs

Institutional Advancing Student Success through Data-Informed Advising Initiative

Painting

## SubTotal 2016/17 PENDING One-Time Funding Requests

$(500,000)$
$(1,300,000)$

## 2016/17 Funding Sources

AA -'Encumbered in 2016/17, Base in 2017/18 - available for one-time use in 2016/17
GF Base Compensation (15/16) withheld by CO - Faculty ( $2 \%$ )
2016/17 Student Success \& Completion/Graduation Initiatives
2016/17 Student Success (\$35M CSU)
1,500,000
2,424,000
254,000
1,650,000
Estimated Tuition and Fee Revenues over Budget (Sum/Fall Only)
Estimated Tuition and Fee Revenues over Budget (Spring/Application Only)
Estimated One-Time Carry-forward of Base Budget Reserve
2016/17 Estimated One-Time Reserve Balance
2016/17 Target Unallocated One-Time Budget Reserve
15,132,067
$12,413,770$
1,588,256
12,598,376.
$(8,000,000)$
2016/17 Estimated One-Time Funding Available for Investment In the Unlversity
[a] All allocations for position funding are inclusive of average benefits costs.

Target Unallocated Base Reserve


Institutional One-time Reserve

(5,000)

 $\therefore \quad(2,430,000)$

 Pendng $4 / 13 / 17$ PBAC Allocation
Unallocated One-Time Reserve 11/19/15 PBAC Allocation
2/25/16 PBAC Allocation 4/14/16 PBAC Allocation



2/12/15 PBAC Allocation
2/12/15 PBAC Allocation
4/16/15 PBAC Allocation Instit Strategic Initiatives
Instit Critical Support Needs Encumbered for 2014/15 AA faculty start-u
Encumbered for 2015/16 AA faculty start-u
Encumbered for 2016/17 AA faculty start-u
10/16/14 PBAC Allocatio
 Encumbered for Future Year AA Faculty hires - available for 1-time use in Current Year

 Est. Fee Revenues over Budget (Spr/application) ${ }^{\text {[c] }}$
 Success \& Completion/Graduation Initiatives
$2016 / 17$ Student Success ( $\$ 35 \mathrm{M}$ CSU) Unallocated Institutional Base Reserve




## -

| $(3,991,810)$ | $(850,000)$ |
| ---: | ---: |
| $(10,736,016)$ | $(3,118,428)$ |
| $(492,815)$ | $(137,810)$ |
| $(60,100)$ | $(380,000)$ |
| - | $(500,000)$ |
| $(2,000,000)$ | $(595,000)$ |
| $(901,000)$ |  |
| $(862,000)$ | $(1,250,000)$ |
| $(260,000)$ | $(1,777,000)$ |
| $(1,212,000)$ |  |
| $(3400,000)$ |  | Encumbered

PBAC Allocations:
[a] Faculty Promotion Funding Agreed upon formula = funding allocated for $70 \%$ of cost; estimated cost, data not available until late May. [b] 2016/17 estimated fee revenues over budget represents Summer/Fall semesters.
[c] 2016/17 estimated fee revenues over budget represents Spring semester and application fees.

## Academic Affairs - One-Time Funding Request

Advancing Sudent Success Through Data-Informed Advising Initiative $-\mathbf{~} \$ 800,000$

One-time funds are requested to cover the projected costs of the hardware, software, and multifaceted activities needed to support undergraduate student advising. The functional goal of this project is to help the campus meet the University's strategic goals, achieve Graduation 2025 targets and inform activities aimed to advance student success through relevant, readily-available data.

In the initial phase, the funds will be used to upgrade Tableau to the most current version and to migrate Tableau to a more robust computing platform. Subsequent phases will be identified once these upgrades are completed and a comprehensive strategy has been developed to address the broader goals stated previously.

# INSTITUTIONAL - 2016/17 Spring One-Time Funding Requests: 

## Painting Spring 2017 - \$500,000

To date, many of the campus exteriors have been given a fresh new look, including: Administration, Atkinson Hall, Education, ENS, Hepner Hall, Manchester, Music, North Education, Physics Astronomy, Physical Sciences (partial,) PSFA, Physics (partial,) South Art (partial,) South Life Sciences, Student Services East.

At the time of this request, Project Management is in the Procurement process for Student Services West, South Life Science (remainder), Music, and BioSciences. It is expected these projects will be completed this fiscal year.

Interior paining by Facilities Services staff has touched every building on campus. This includes: classrooms, restrooms, stairwells, hallways as well as many other interior public spaces throughout the entire campus. We have also been painting our benches, handrails and miscellaneous items in the public view. This "maintenance" painting is constant, often going 6 days a week to accommodate the weekly academic schedule.

These funds are also used to add / upgrade window tinting in many of the campus buildings, providing a more comfortable environment, energy savings and an improved, consistent exterior appearance.

All of this has led to a significant transformation of the campus appearance, both interior and exterior. As we request another $\$ 500,000$ FS plans to focus on interiors of Physics Astronomy (Dome) as well as repainting many of the stairwells (AH, EBA, GMCS) and hallways throughout campus. Exterior work will be on EBA and PSFA as well as the Pedestrian Bridge between Housing and the Conrad Prebys Aztec Student Union. Our in-house painting staff will also be focusing on refreshing many of the handrails, benches and miscellaneous items outside that make such a positive difference in our aesthetic appearance.
Student Affairs Budget Allocation Requests
FY 2017-18

| Amount | Notes |  |
| :--- | ---: | :--- |
| $\$$ | $47,000.00$ | Structural Deficit |
| $\$$ | $110,167.00$ | Institutionalize program budget |
| $\$$ | $250,000.00$ | Institutionalize program budget |
| $\$$ | $407,167.00$ |  |

$\$ 500,000.00$ Space renovation for the Black Resource Center
> $\begin{array}{lr}\$ & 800,000.00 \\ \$ & \text { Space renovation for Office of Financial Aid \& Scholarships }{ }^{2} \text {. } 100000\end{array}$
$\$ \quad 208,000.00$ Accomodations for Deaf and Hard of Hearing Students $\$ \quad 208,000.00$
(1) Amount is an estimate. We are currently working with Business \& Financial Affairs and SDSU Foundation on the Estimate Phase of the renovation project. (2) Amount is an estimate. We are currently working with Project Management on the Estimate Phase of the renovation project.

## EOP Summer Bridge -- $\$ 47,000$

## Background

The Educational Opportunity Program (EOP) at San Diego State University (SDSU) is the largest in California, providing services and academic support to low-income, first generation college students. EOP administers several programs, such as Summer Bridge to support the academic success of EOP students. Summer Bridge is a five-week transitional program for 100 first-time first-year EOP students with remediation where they are given an opportunity to get a head start on their academic career. Students participates in intensive academic studies designed to earn up to six academic units and to develop needed writing, math, and study skills focused toward meeting SDSU's writing and math competency requirements. Participants in the residential program live on campus, and those in the commuter program live at home, but still participate in all activities.

## Challenge

Over the years, costs associated with the housing component of the program have continued to increase. Between the 2013-14 and 2015-16 academic years, costs increased from $\$ 39,524$ to nearly $\$ 75,000$; and is expected to continue to increase. Meanwhile, there has not been an increase to the funding of the program. As a result, the DSA has faced a shortfall in funding to support the program.

|  | Summer <br> 2018 <br> (projected $)$ | Summer | Summer | Summer | Summer |
| :--- | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 2016 | 2015 | 2014 |
| Total Cost of Housing Component | $\$ 86,418$ | $\$ 74,821$ | $\$ 74,821$ | $\$ 64,902$ | $\$ 52,191$ |
| Funding for Housing Component | $\$ 39,524$ | $\$ 39,524$ | $\$ 39,524$ | $\$ 39,524$ | $\$ 39,524$ |
| Shortfall | $(\$ 46,894)$ | $(\$ 35,297)$ | $(\$ 35,297)$ | $(\$ 25,378)$ | $(\$ 12,667)$ |

## International Student Transition and Retention -- $\$ 110,167$

## Background

The International Student Center (ISC) provides services that meet the diverse needs of the university's international student community. Since Fall 2011, international First-Time Full-Time (FT-FTF) student enrollment has increased by $151.3 \%$, from 119 to 299. The university currently serves 2,739 international students, a $47.4 \%$ increase since the 2011-12 academic year ( 1,858 ).

The ISC provides resources and programs in direct support of the retention and academic success of our international students. An analysis on the Fall 2015 and Fall 2016 cohort of international FT-FTF students found that our international students face unique challenges when studying at the university.

- International FT-FTF students have a higher probation rate after their first year ( $12.6 \%$ ) when compared to In-State Resident students (5.0) and the FT-FTF cohort in general (5.7\%)
- International FT-FTF students have a lower second year return rate ( $85.8 \%$ ) when compared to InState Resident students (91.4\%) and the FT-FTF cohort in general (89.7\%).
- International FT-FTF students from China experiences the most significant academic challenges. At the end of Fall 2016, 44\% of Chinese international FT-FTF students were on academic probation, which is higher when compared to the FT-FTF cohort in general (10.1\%).


## Data

In the 2016-17 academic year, ISC implemented several first-year advising programs that strategically engaged at-risk international students.

- In Fall 2016, 40.5\% (121 out of 299) of international FT-FTF students enrolled in the International Student Mentor Program. At the end of Fall 2016, students enrolled in the program had an average semester GPA of 2.30 , which is higher when compared to the average semester GPA of students not enrolled in the program (1.41).
- In Fall 2016, 43.1\% (129 out of 299) of international FT-FTF students met with an international student advisor as part of the expanded First Semester Advising Program. At the end of Fall 2016, students who met with an advisor had an average first semester GPA of 2.88 , which is higher when compared to the average semester GPA of students who did not meet with an advisor (2.52).


## Cost

The program cost to support our international students.

- International Student Programs Coordinator
\$46,296
- Benefits (52.2\%) \$24,167
- Graduate Assistant \$7,200
- Academic Tutoring \$17,450
- International Student Mentor Program Training \$12,054
- SMS Communication Platform


## Peer Commuter Academic Mentoring Program -- \$250,000

## Background

In Fall 2015, the division of Student Affairs developed a peer commuter academic mentoring program called "Sophomore Surge". This program is based on a mentoring model that moves students through their sophomore year by creating mentoring relationships with Junior, Senior or Graduate students. The need for this program was realized when we discovered that the Fall 2006 cohort of first-time full-time freshman (FTFTF) students were comprised of approximately $40 \%$ commuter students, of which $59 \%$ left the institution with no degree. These commuter students were academically prepared, had a declared major, and did not change their majors during their time at the university. It is significant to note that commuter students were also over-represented in the number of students who were taking a leave-of-absence or a one-semester stop-out. Of the students with $150+$ units in fall of $2014,66 \%$ entered the university as a FT-FTF student.

## Program

Students meet with their mentor a minimum of eight times each semester. The mentors receive training from the advising center, and focus on the students' academic success. Mentees are also introduced to highimpact practice opportunities such as student research, internships, leadership experiences, service opportunities, and the Aztec Mentor Program. In addition, the mentors guide students through key transition and retention conversations, individualized to the needs of the mentee. The topics of these conversations can include but not limited to balancing work and school responsibilities, resume writing, study habits, family balance, and wellness.

## Data

In the 2016-17 academic year, 262 sophomore commuter students were paired with upper-division mentors. At the end of Fall 2016:

- Probation rate for Surge participants was $7.5 \%$, which is $11.1 \%$ lower when compared to nonparticipants (18.6\%)
- Continuation rate from Fall 2016 to Spring 2017 for Surge participants was $96.6 \%$, which is $1.5 \%$ higher when compared to non-participants ( $81.6 \%$ ).
- Surge participants who began as non-college ready ("remedial") freshmen in Fall 2015 are performing better than non-participants.
- Average semester and overall GPA for remedial Surge participants were 2.78 and 2.96 respectively, which is higher when compared to non-participants (2.55 and 2.69).
- Average semester and overall units completed for remedial Surge participants were 13.2 and 50.2 respectively, which is higher when compared to non-participants ( 13.0 and 46.0).


## Cost

The program cost to support 500 second-year students.

- Graduate Assistant (1) \$24,000
- Mentors (25) \$180,000
- Educational and Campus Resource Seminars (3 per semester)
\$12,000
- Mentor Training ( 25 hours/year) \$13,750
- Materials, Marketing and Promotions


## Black Resource Center Renovation - $\$ 500,000^{*}$

## Background

During the fall 2016 semester the Afrikan Student Excellence Council (ASEC) met to discuss a plan to create a Black Resource Center (BRC) on campus to assist in the development, recruitment, retention, engagement, motivation and empowerment of African-American identified students, and to create a positive Black community. Although SDSU is an extremely diverse campus with no ethnic majority, African-American students make up just 4\% of the overcall campus community. That being the case, our African-American students have a desire and need to connect and be knowledgeable about the cultural opportunities on campus and in the San Diego Community. In addition, despite our African-American students' high academic performance and excellence, there is an "I'm the only one feeling," when in classes, at university events, and while participating in university initiatives.

The Division of Student Affairs, Associated Students, and the Division of Business and Financial Affairs have committed funds to hire staff, cover operational and program costs, and lease a location within the campus footprint to accommodate the BRC.

## Challenge

The BRC will be located in what is currently a rental property on Lindo Paseo, owned and managed by the Foundation. The property will need extensive renovation to create a space appropriate to support the BRC's programming and services. Our goal in this renovation is to design a space that is intentional, functional, student centered, and encourages optimal work and organizational flow.

## Space

The one-time funding will be utilized to renovate the existing space, to achieve the following:

- Create student programming spaces
- Create student organization meeting spaces
- Create study spaces
- Create staff office spaces
- Create space to implement programs and services which aid in the recruitment, retention, success and graduation of students who self-identify as African and African-American
- Promote and foster academic success, leadership, personal development and professional growth
- Cultivate community for students through the committed, collaborative effort and support of faculty, staff, and the greater San Diego community
(*) Amount is an estimate. We are currently working with Business \& Financial Affairs and SDSU Foundation $^{\text {( }}$. on the Estimate Phase of the renovation project.


## Office of Financial Aid \& Scholarships Renovation - $\$ 800,000^{*}$

## Background

The Office of Financial Aid and Scholarships (OFAS) determines student eligibility for federal, state, and institutional financial aid funds and private/institutional scholarships. The Office's broad range of responsibilities includes awarding over $\$ 250$ million of financial aid and scholarship funds coordinated and administered by the university each year, counseling students and parents about availability and eligibility criteria for all aid programs, coordinating reporting responsibilities with all funding sources, and managing aid delivery in a timely and accurate manner.

Approximately $\mathbf{6 1 \%}$ of the total student population receives some form of financial aid and/or scholarship award. During the 2015-16 academic year, the OFAS assisted 27,331 students/parents at its service counter.

## Current Space

The OFAS office is located on the third floor of the Student Services West building. Through the support of one-time PBAC funding in the 2016-17 academic year, the OFAS lobby was recently renovated to provide a welcoming, less crowded, student-centric space with expanded waiting area and programming space, and confidential meeting rooms for counseling sessions with students/parents. The interior offices, however, has not been renovated since it opened over 20 years ago. As well, some interior office space were utilized as part of the lobby expansion.

## New Space

The one-time funding will be utilized to renovate the existing space, to achieve the following:

- Update staff office spaces to maximize work space
- Update staff meeting spaces
- Create secure storage (previously existing storage room was utilized as part of the lobby expansion)


## Goals

The goals for the renovated space are:

- Provide a space for OFAS staff that enhances collaboration, communication, and efficiency.
- To remedy 20 -years of wear-and-tear on interior office spaces.
- To finish spaces affected by lobby expansion, and complete the overall renovation project.
$\left(^{*}\right)$ Amount is an estimate. We are currently working with Project Management on the Estimate Phase of the renovation project.


## ADA Mandatory Accommodations --. $\$ 208,000$

## Background

The Americans with Disabilities Act (ADA), the Rehabilitation Act, and related laws, provide for mandatory accommodation of deaf and hard of hearing students. The department of Student Disability Services (SDS) in the Division of Student Affairs (DSA) was charged to coordinate and facilitate the university's compliance with this legal mandate. The DSA was provided $\$ 237,000$ in base funding to annually support the provision of accommodation services associated with deaf and hard of hearing (Deaf/HOH) students.

## Challenge

Over the years, costs associated with meeting this legal mandate have continued to increase; between the 2013-14 and 2015-16 academic years, costs increased from $\$ 331,357$ to nearly a half-million dollars. Meanwhile, the base budget allocation to DSA has remained flat at $\$ 237,500$. As a result, over the past three academic years, the DSA has faced a shortfall in funding to support the provision of accommodation services associated with Deaf/HOH students.

|  | 2016-17 <br> (projected) | 2015-16 | 2014-15 | 2013-14 |
| :--- | :---: | :---: | :---: | :---: |
| Total \# of Deaf/HOH Students Registered | 50 | 35 | 39 | 34 |
| Total \# of Deaf/HOH Students Seeking <br> Accommodation Services | 16 | 18 | 20 | 20 |
| Total Cost for Accommodation Services | $\$ 445,501$ | $\$ 492,886$ | $\$ 360,942$ | $\$ 331,357$ |
| Funding for Accommodation Services | $\$ 237,500$ | $\$ 237,500$ | $\$ 237,500$ | $\$ 237,500$ |
|  | Shortfall | $(\$ 208,001)$ | $(\$ 255,386)$ | $(\$ 123,442)$ |

Increasing costs are primarily attributable to an increase in interpreter services and captioning. During this same period, the number of Deaf/HOH students registered with SDS has remained relatively constant as has the number of students within the total population of registered student seeking accommodations.

Some of the reasons for escalating cost associated with providing reasonable accommodations include the following:

- Growing demand for interpreter services in classes and for other required academic activities;
- Increased use of videos and streaming media by faculty in classrooms, which generally must be captioned to meet the legal requirement of providing effective communication for disabled students seeking accommodations;
- Greater awareness and advocacy by students and families of their rights and institutional responsibilities to provide disability accommodations.


## University Relations and Development

PBAC Budget Requests - FY 2017/2018
One-Time and Base Budget Requests

| Department | Description | Requested Amounts |  |
| :---: | :---: | :---: | :---: |
|  |  | One-Time | Base |
| Marcomm | Branding \& Marketing | - | 150,000 |
| Marcomm | Institutional Television Spot | 100,000 | - |
| Planned Giving | Planned Giving Marketing | - | 50,000 |
|  | Total FY17/18 PBAC Requests: | 100,000 | 200,000 |

San Difgo State UNIVERSITY

## Marketing and Communications Requests

Branding and Marketing: $\$ 150,000$ base budget request
The San Diego State University national branding and marketing program has shown increased success each of the first three years of its implementation. We are on track in fiscal year 2016-17 to meet our goal 'of a 10 percent increase over last year's Facebook, Twitter and YouTube impressions and views.

The national branding and marketing program is intended to be a brand awareness and education campaign in support of several university initiatives. Those initiatives each have seen growing success over the last couple years as well. We believe the role branding and marketing has played in the success of each of these initiatives has been critical and should be sustained in the coming year:

- The Campaign for SDSU: By the end of the fiscal year, the campaign will have raised $\$ 800$ million.
- Out-of-state recruitment: Applicant numbers continue to rise. SDSU had an 8 percent increase in students from outside California applying this past fall than in the previous year, and as of March 24,2017 there is a 93 percent increase in the number of out of state students who have submitted their intent-to-enroll. And applicants from markets that branding and marketing is specifically targeting have also seen an increase.
- Rankings: SDSU continues to climb a variety of national rankings. In 2016, SDSU climbed to \#74 among national public universities in last year's U.S. News \& World Report rankings (up 34 spots over the past five years) and made the Princeton Review best colleges list for the first time.

To continue to support those and other university initiatives, we request the following funds to maintain our current marketing and branding levels. Our goals for the coming year will be to increase all measurable metrics by at least $10 \%$ over the previous year.

For the past three years, PBAC has invested $\$ 350,000$ for national branding and marketing efforts. Last year, we moved $\$ 200,000$ into our base budget. We would like to move the remaining $\$ 150,000$ into our base budget this year as these efforts remain a critical resource. This sustained investment will allow our team to continue to increase exposure across all platforms and enhance efforts supporting our strategic plan goals.

Institutional Television Spot: $\$ 100,000$ one-time budget request
Marketing \& Communications is currently developing a new institutional television spot that will begin running in fall 2017. It is the first new TV spot produced in more than three years. This one-time funding will allow us to air our institutional spot by doing traditional media/cable buys in key target markets.

## SAN Diego State UNIVERSITY

## Planned Giving Request

Planned Giving Marketing: \$50,000 base budget request
To maintain the success of discovering and stewardship of planned gifts, this request of $\$ 50,000$ is for continued marketing budget after three consecutive fiscal years of receiving University Support (funding from PBAC). From this funding we have had success in discovering planned gifts and need to maintain the momentum of Legacy messaging to continue to offer planned gift options in building endowment beyond the Campaign and laying groundwork and pipeline for the next campaign.

- In this fiscal year alone, we have had tremendous success in responses, with the costs easily recouped within the same mailing.
- $46 \%$ of planned gifts this year have come from donors who have received four or more mailings. Totaling $\$ 16.5$ million. $76 \%$ of these donors have received at least one mailing.
- Frequency in marketing is critical to receiving planned gifts; we are above industry standard in that donors who have named SDSU in their estate on average will notify us by our fourth mailing to them; the industry standard is that it averages seven mailings for notification of their gift.
- The Planned Giving Office will expand their marketing efforts and continue Estate Planning 101 which was highly regarded and offer a Wills Workshop to provide educational seminars in estate and charitable planning.
- In efforts to be good stewards to donors who entrust us with their legacy; especially being documented as a beneficiary of a donor's trust or will. The Planned Giving Office will be keep the planned giving donors engaged through gatherings that will showcase the impact of giving and expand donor's access to campus events.


## Direct Mail Campaigns

Your Legacy is Our Future - Campaign mailer
25,000 mailed
Cost \$13,392.52

- 107 replies
- 3 notices confirmed we are still included in estate (Eric Steen, Donna Kruggel, Kathryn Worley)
- Received two planned gifts totaling \$70,000

- Received \$19,329.97 in cash
- $\$ 0.15$ Cost per dollar raised

IRA Postcard
500 mailed
Cost \$500

- 2 replies (Deborah Dexter, Gary Hogue)
- Received $\$ 53,581.13$ cash from donor RMDs/IRAs

2016 Year-end Newsletter
10,000 mailed
Cost \$7,938.61

- 17 replies
- $\$ 3,900$ received in cash


Online Gift Confirmation Form Postcard
500 mailed
Cost \$500

- We have received three planned gifts via online gift confirmation form since this mailing, totaling \$2.7 million


Total Planned Gifts received from above mailings: $\$ 2,770,000$
Total Cash Gifts received from above mailings: \$76,811
Total Gifts Received as a result of PG mailings above: $\mathbf{\$ 2 , 8 4 6 , 8 1 1}$

- $46 \%$ of planned gifts this year have come from donors who have received four or more mailings, totaling $\$ 16.5$ million; $76 \%$ of these donors have received at least one mailing.


## e-Marketing

## Monthly eNewsletters

- Our monthly eNewsletters which are sent via iModules are receiving a 48\% open rate (industry standard is $14 \%, 2016$ M\&R Benchmarks Study), and a $5.3 \%$ click through rate (industry standard is $0.43 \%, 2016$ M\&R Benchmarks Study).


## Quarterly e-Blast Announcements

- Stelter e-blast announcements are supplemental marketing messages we send each quarter. We are averaging an open rate of $21.6 \%$ and a $5.2 \%$ click through rate on these communication pieces.


## Website

- Since the launch of our new website on $8 / 30 / 16$, we have had 568 unique visitors to our website with 1,310 page views. $27 \%$ of visitors spend $1-5$ minutes on our site and $24.3 \%$ of visitors spend between 5-30 minutes.



# PRESIDENT'S BUDGET ADVISORY COMMITTEE <br> February 16, 2017 <br> MINUTES 

Voting Members Present: Area Budget Reps Present: Staff Present: $\quad \therefore$ Guests Present:<br>Tom McCarron<br>Jamie Miller<br>Marcie Bober Michele<br>Chukuka S. Enwemeka<br>Donna Conaty<br>Megan Collins<br>Radmila Prislin<br>Agnes Wong Nickerson<br>Tony Chung<br>Leslie Levinson<br>Cezar Ornatowski<br>Crystal Little<br>Nance Lakdawala

## Voting Members Absent: Area Budget Reps Absent

Eric Rivera
Mary Ruth Carleton
I. Call to order - VP McCarron called the meeting to order at $2: 00$ p.m. He inquired if there were any amendments to the agenda but there were none.

## II. Information Items

- 2017/18 Budget - VP McCarron said the Governor's budget is lower than the CSU budget request. It allows for a $\$ 1.2 \mathrm{~B}$ rainy day fund and $\$ 1.5 \mathrm{~B}$ in discretionary funds. The CSU has scheduled an Advocacy Day in March. The planned $\$ 157 \mathrm{M}$ budget covers a portion of our mandatory costs - employee health benefits, utilities, current compensation agreements. It doesn't cover enrollment growth, graduate initiatives, and deferred maintenance. The Board of Trustees discussed tuition at their last two meetings. They will consider a $\$ 270$ annual tuition increase at the March meeting. The Academic Senate produced a resolution against a tuition increase. We should have an approved final budget by mid-June.


## III. Reports

- 2016/17 Revenues (Attachment 1 - VP McCarron said this is an accurate estimate of revenues for now. We are over budget by about $\$ 27 \mathrm{M}$ which is consistent with our plan.
- 2016/17 Base Reserves (Attachment 2) - There is no change in figures from our last meeting. We are $\$ 2.4 \mathrm{M}$ below our target.
- 2016/17 One-Time Reserves (Attachment 3) - We have $\$ 5.3 \mathrm{M}$ in estimated one-time reserves. Our target is $\$ 8 \mathrm{M}$ but we are awaiting a plan for some repairs at IVC.
- Multi-Year Budget (Attachment 4) - Director Little noted an error and provided a replacement sheet due to an error (please see attached).
funding, this gap amount would be unreserved. AR\&P and BRAT were supportive.
- Dr. Conaty moved to approve all funding requests, Dr. Ornatowski seconded, and the motion passed unanimously.
VI. New Business - None. Meeting adjourned at 2:40 p.m.
VII. Reminder - Next Meeting Dates - March 16, 2017 at 2:00 p.m. in MH-3318.


# PRESIDENT'S BUDGET ADVISORY COMMITTEE <br> April 13, 2017 <br> MINUTES 

Voting Members Present: Eric Rivera Jamie Miller<br>Marcie Bober Michele<br>Chukuka S. Enwemeka<br>Donna Conaty<br>Megan Collins<br>Area Budget Reps Present:<br>Radmila Prislin<br>Agnes Wong Nickerson<br>Tony Chung<br>Travis Clancy<br>Staff Present:<br>Crystal Little<br>Nance Lakdawala<br>Gina Jacobs<br>Voting Members Absent: Area Budget Reps Absent<br>Mary Ruth Carleton<br>Tom McCarron

I. Call to order - AVP Wong Nickerson called the meeting to order at 2:00 p.m. She inquired if there were any amendments to the agenda but there were none.

## II. Information Items

- 2017/18 Budget Update - AVP Wong Nickerson stated the Board of Trustees approved a $\$ 270$ fee increase and $\$ 4 \mathrm{M}$ will be available for PBAC funding items next year. We will need to report back to the CSU how the increased funds are being used to support graduation initiatives. If the state fully funds the CSU request of $\$ 168 \mathrm{M}$, the fee increase will be rescinded.
- 2016/17 Revised PBAC Calendar (Attachment 1) - AVP Wong said a revised schedule is in this package. We rescheduled the presentations one week earlier due to scheduling conflicts. Presentations are today and April $27^{\text {th, }}$, and the vote will be in May or June latest.


## III. Reports

- 2016/17 Revenues (Attachment 2) - The revenues have increased by about $\$ 670,000$ as we have more finalized figures now.
- 2016/17 Base Reserves (Attachment 3) - The figures are still the same. We are about $\$ 2.4 \mathrm{M}$ short of our target.
- 2016/17 One-Time Reserves (Attachment 4) - A couple of requests are being presented today. The one-time reserves will be about $\$ 8 \mathrm{M}$ if the requests are approved.
- Multi-Year Budget (Attachment 5) - No significant changes.
IV. Watch List
- Master Plan Costs - No changes.
- Unfunded Compensation Items- No changes. The CSU is still negotiating with bargaining units whose contracts expire 6/30.
- Campus Projects - We have steam and electrical projects in process. We are also looking at HVAC systems. Some air handlers are over 50 years old and need to be replaced. The average lifespan is 30 years.


## V. Funding Requests/Vote

- 2016/17 1x Request - AA (Attachment 6) - AVP Prislin requested $\$ 800,000$ in one-time funds to upgrade the advising system, and perform multifaceted activities to support undergraduate advising. The CO is buying a system wide product so we will know what else we need in a few months.
- 2016/17 1x Request - INSTIT (Attachment 7) - AVP Wong Nickerson requested $\$ 500,000$ for painting to focus on interiors of several buildings BRAT and AR\&P supported this expenditure.

Associate Dean Conaty moved to support both funding items, Chief of Staff Collins seconded, and the motion passed unanimously.

## VI. 2017/18 Funding Requests

- 2017/18 SA Budget Proposals (Attachment 8) - AVP Chung presented several funding requests. The EOP Summer Bridge - This is for a 5 -week program for 60 students that will be living on campus. This doesn't include meals, and costs are continuing to increase. We are working on aligning this program with housing so we don't have to keep asking for more funding. AR\&P agreed this should be classified as core instead of conference.

International Student Transition and Retention - We want to create more programs for international students so they are more academically successful. The mentoring program is going well. We have been supporting this program with salary savings but that is not sustainable so we would like to request base funding.

Peer Commuter Academic Mentoring Program - We conducted a pilot program "sophomore surge" which has been very successful so we want to institutionalize it. We have been studying the freshman cohort of 2010 that didn't graduate $26 \%$ - and have concluded that sophomores also need more support.

Black Resource Center Renovation - student initiative. The Afrikan Student Excellence Council is hoping to renovate the Black Resource Center to create a more positive community, and to recruit more African Americans to SDSU. This is our best estimate of costs. We also need to go thru the A.S. process for programming support.

Office of Financial Aid and Scholarships Renovation - Last year we completed the lobby expansion. This year we are hoping to renovate the internal spaces to
be more welcoming and provide more confidential rooms. This space hasn't been updated for more than 20 years.

ADA Mandatory Accommodations - Costs for accommodations have increased and we have a shortfall in the base budget. The costs vary, depending on the syllabi and professors' requirements. AR\&P has more questions for a later meeting.

- 2017/18 URAD Budget Proposals (Attachment 9) - Interim CFO Clancy presented two funding requests. Branding and Marketing - We are hoping to continue our campaign that has been supported the last few years. Initiatives are raising funds, out-of-state recruitment, and raising rankings.

Institutional Television Spot - We are replacing a spot that is over 3 years old and wish to air it by doing traditional media/cable buys in key target markets.

Planned Giving Marketing - We are asking for base funding as we are having a lot of success with obtaining planned giving. We averaged $\$ 30 \mathrm{M}$ the past two years which is a good return on investment.
VII. New Business - None. Meeting adjourned at 2:50 p.m.
VIII. $\quad$ Reminder - Next Meeting Date - April 27, 2017 at 2:00 p.m. in MH-3318.

