

Rider Instructions for the SDSU Imperial Valley Service

To reserve a seat on the SDSU Imperial Valley Shuttle, click here:

<https://sdsu-imperialvalleyshuttle.mytrakk.com/>

Or scan this QRCode:



To gain access to this reservation page you will need to have a code sent to your @sdsu.edu email account.

Note you will not need to do this authentication step again from your computer.

Select the dates you wish to travel, and your desired departure time, then click on Your Details in the purple box at the bottom.

You can reserve up to 30 days ahead. If the shuttle has only a few seats left the date on the calendar will be in orange. If no seats are available the date will be in gray.

Enter your details (being sure to use your @sdsu.edu email address, not a personal email), and specify whether you are a Student or Staff member.

You will then receive an email and a text to your cell phone, with the link to your boarding pass. You can save your boarding pass to your Apple Wallet on iPhones, or to your homescreen on Android phones (click the three white dots in a vertical row at the very top right of your screen, and select Add to Home Screen).

To see your reservations, or to cancel or change them, select the Reservations tab. You can also make further reservations by clicking on Buy More Tickets. There are other tabs for any service announcements, service details, and to obtain help.

Present your Boarding Pass QRCode when boarding, to be scanned by the on-vehicle device.

You can track the real-time location of the shuttle [here](#), or by scanning this QRCode:

