THE INTELLIGENT PARKING ENFORCEMENT SYSTEM
Step by Step for Making an Online Payment

Pay Now. Remove Now.

Pay Online Instructions

• Go to web pay.barnacleparking.com.
• Please enter the device number as displayed on the Barnacle/press next.
• Enter your mobile number/press next.
• You will receive a text message with a one-time 3-digit verification code.
• Enter the 3-digit verification number you received/press next.
• Enter your payment information using a debit or credit card. To release the Barnacle, you must pay the amount owed/press pay.
• Once your payment has processed you will receive two text messages.
• First, you will receive a text of your Barnacle Release Receipt which can be accessed, saved or printed using the URL link provided.
• Second, you will receive a text message with your 4-digit release code.
• Enter this 4-digit release code using the keypad located on the Barnacle.
• Press enter three times.
• The Barnacle device will display the following message: “Disarming device may take 30 seconds to fully detach”.
• Remove the Barnacle device by gently pulling it off the windshield and folding it so the yellow parts are facing out. There is a handle for carrying.
• There is a non-refundable $150 boot application fee. You can return the Barnacle at any one of the Barnacle drop box locations. Additional charges will be assessed to the card holder should the Barnacle device not be returned, or if the device is returned damaged.

*Please reference images below.*
Quickly and Easily unlock the Barnacle from your windshield by following these steps.

**Enter device number.**

**Enter your mobile number.**

**Enter your 3-digit verification number.**

**Enter your payment information.**

**Payment accepted enter your 4-digit release code.**

**Remove and return device at your nearest drop box.**
THE INTELLIGENT
PARKING ENFORCEMENT SYSTEM
Step by Step for
Making Phone Payments

Motorists can call to pay and release the Barnacle through our automated hotline.

- Call *(619) 357-7640* listed on the Device.
- Enter the device number #. The device number is a 5-digit number printed on the device itself.
- Use a credit card or a debit card to pay your fine and equipment deposit.
- Once you’ve paid you will be given a 4-digit code which can immediately unlock the device.
- Enter the code on the keypad and press the Enter key. The device may take 30 seconds to fully detach.
- When the keypad says it safe to remove the Barnacle go ahead and do so.
- Remove the Barnacle by gently pulling it off the windshield and folding it so the yellow parts are facing out. There is a handle for carrying.
- There is a non-refundable $150 boot application fee.
- A $300 deposit is required to release the device. This deposit will be refunded once the Barnacle device is returned to one of the Barnacle drop-off box locations. Failure to return the device to a drop-off box will forfeit the deposit return.
THE INTELLIGENT PARKING ENFORCEMENT SYSTEM
Step by Step for Making Phone Payments

The 5-digit device number
Locations.

The 5-digit Device number can be found in two locations.

When it’s safe remove the Barnacle gently.

Enter your 4-digit release code.