THE INTELLIGENT
PARKING ENFORCEMENT SYSTEM
Step by Step for
Making Phone Payments

Motorists can call to pay and release the Barnacle through our automated hotline.

- Call (619) 357-7640 listed on the Device.
- Enter the device number #. The device number is a 5-digit number printed on the device itself.
- Use a credit card or a debit card to pay your fine and equipment deposit.
- Once you’ve paid you will be given a 4-digit code which can immediately unlock the device.
- Enter the code on the keypad and press the Enter key. The device may take 30 seconds to fully detach.
- When the keypad says it safe to remove the Barnacle go ahead and do so.
- Remove the Barnacle by gently pulling it off the windshield and folding it so the yellow parts are facing out. There is a handle for carrying.
- There is a non-refundable $150 boot application fee. You can return the Barnacle at any one of the Barnacle drop box locations. Additional charges will be assessed to the card holder should the Barnacle device not be returned, or if the device is returned damaged.

*Please reference the device number locations below.
THE INTELLIGENT PARKING ENFORCEMENT SYSTEM

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The 5-digit device number Locations.

The 5-digit Device number can be found in two locations.

Enter your 4-digit release code.

When it’s safe remove the Barnacle gently.