THE INTELLIGENT
PARKING ENFORCEMENT SYSTEM

Step by Step for Making Phone Payments

Motorists can call to pay and release the Barnacle through our automated hotline.

- Call (619) 357-7640 listed on the Device.
- Enter the device number #. The device number is a 5-digit number printed on the device itself.
- Use a credit card or a debit card to pay your fine and equipment deposit.
- Once you’ve paid you will be given a 4-digit code which can immediately unlock the device.
- Enter the code on the keypad and press the Enter key. The device may take 30 seconds to fully detach.
- When the keypad says it safe to remove the Barnacle go ahead and do so.
- Remove the Barnacle by gently pulling it off the windshield and folding it so the yellow parts are facing out. There is a handle for carrying.
- To receive the refund on the deposit you must return the barnacle within 24 hours. You can return the Barnacle at any one of the Barnacle drop box locations.

*Please reference the device number locations below.*
The 5-digit device number
Locations.

The 5-digit Device number can be found in two locations.

Enter your 4-digit release code.

When it’s safe remove the Barnacle gently.