**ADA Compliance**

San Diego State University is committed to diversity and a campus culture of inclusion that is necessary for a rich learning environment and essential in preparing students to work, live and contribute in an increasingly complex society. As part of this effort, the University is committed to providing people of varying abilities access to and participation in the University's programs, services, and activities and creating an environment where faculty, staff, administrators and students respect people of varying abilities.

**SDSU ADA COMPLIANCE OFFICER AND ADA LIAISONS**

The University’s ADA Compliance Officer helps to guide the University's efforts to move beyond compliance and toward seamless access. The ADA Compliance Officer, with the assistance of the ADA Liaisons, is responsible for coordinating University efforts to comply with and carry out SDSU’s responsibilities under the ADA.

The ADA Compliance Officer serve as a referral point for disability related information, services and resources; provide consultation on policy reviews and facilities planning; conduct workshops and training on disability related topics; maintain/foster relationships with community based disability organizations, serve as a clearinghouse for disability related complaints; and develop disability related initiatives.

**ADA COMPLIANCE OFFICER**

Dr. Pamela J. Starr  
Director, Student Ability Success Center  
5500 Campanile Drive, Calpulli Center 3101  
San Diego, CA 92182  
619-594-6473  
pjstarr@sdsu.edu

**ADA Liaisons:**

Heather Bendinelli (Employees, Applicants and Visitors)  
Director, Office of Employee Relations and Compliance  
Administration Building 228  
619-594-6464  
hbendinelli@sdsu.edu

Jan Castaneda (Project Management)  
Project Management Specialist  
Facilities Services 108  
619-594-2629  
castaned@sdsu.edu

Debbie Richeson (Parking and Support Services)  
Director  
Department of Public Safety 213  
619-594-6671  
richeson@sdsu.edu

Kent McKelvey (Enterprise Technology Services)  
Senior Director, Infrastructure and Operations  
Administration Building 222  
619-594-3245  
kent@sdsu.edu
**Chad Dragan** (Facilities Services)  
Manager, Work Control  
Facilities Services 108  
619-594-4754  
cdragan@sdsu.edu

**Jeff Fratt** (Contracts and Procurement Management)  
Assistant Director  
5500 Campanile Drive, Administration 116  
San Diego, CA 92182  
619-594-3965  
jfratt@sdsu.edu

**Cynthia Cervantes** (Housing Administration)  
Assistant Director  
Office of Housing Administration  
619-594-5742  
ccervant@sdsu.edu

**Kara Bauer** (Residential Education)  
Director  
Office of Residential Educational  
619-594-3617  
edarrell@sdsu.edu

**Dave Noll** (Athletics)  
Assistant Athletic Director of Facilities & Operations  
Academic Advising Center 4014A  
619-594-7201  
tbaron@sdsu.edu

**Debbie Burchianti** (Aztec Shops)  
Associate Director  
East Commons 226  
619-594-7581  
Debbie.Burchianti@darth.sdsu.edu

**Glen Brandenburg** (Associated Students)  
Director of Facilities and Sustainability  
Aztec Student Union 320  
619-594-6903  
gbranden@sdsu.edu

**Madhavi McCall** (College of Arts and Letters)  
Associate Dean  
Arts and Letters Building 626  
619-594-1564  
mccall@sdsu.edu

**David Ely** (College of Business Administration)  
Associate Dean, College of Business Administration  
Educational and Business Administration Building 448  
619-597-6842  
ey@sdsu.edu

**Dr. Nan Hampton** (College of Education)  
Faculty, Department of Administration, Rehabilitation and Post-Secondary Education  
Educational and Business Administration Building 246  
619-594-6425  
nhampton@sdsu.edu

**Bruce Westerno** (College of Engineering)  
Associate Dean  
Education Building 100K  
619-594-5807  
bwesternm@sdsu.edu

**VACANT** (College of Health and Human Services)  
Assistant Dean  
Education Building 154  
619-594-6151  
jmrobinson@sdsu.edu

**Donna Conaty** (College of Professional Studies and Fine Arts)  
Associate Dean  
Professional Studies and Fine Arts Building 212-C  
619-594-2419  
dconaty@sdsu.edu

**Estralita Martin** (College of Sciences)  
Associate Dean  
Geology, Mathematics, Computer Science Building 604H  
619-594-3321  
esmartin@sdsu.edu

**Jacqueline Pierce** (College of Extended Studies)  
HR and Training Liaison  
GATEWAY 2503  
619-594-0366  
jpierce@sdsu.edu

**Carlos Herrera** (Imperial Valley/Brawley Campuses)  
Associate Dean of Academic Affairs  
Imperial Valley Campus, Administration Building 104L  
760-768-5615  
cherrer@sdsu.edu
**ADA Liaisons Role**

The ADA Liaisons are selected to provide representation from across the campus community.

Their role is to assist the ADA Compliance Officer to develop, coordinate and plan projects and programs associated with ADA compliance for the University. They will serve as a referral point for disability related information, services and resources within their respective areas.

The ADA Liaisons will collaborate with ADA Compliance Officer to provide professional development opportunities for their respective areas. To engage the different areas, promote the importance of community wide knowledge about disability related topics and the University’s responsibility for ADA compliance.

The ADA Liaisons will assist the ADA Compliance Officer with the flow of information relating to compliance, as needed.

The ADA Liaisons may ask for volunteers within their colleges to serve as liaisons between departments and themselves. These liaisons may be included in the training opportunities offered.

**ADA Liaisons Training**

San Diego State University will provide training for the ADA Compliance Officer and Liaisons on an annual basis, with opportunities throughout the year for additional training. Training will include, but is not limited to introduction to ADA deputy role, legal issues, physical access concerns, current and/or upcoming projects which may impact ADA access.

**CAMPUS DISABILITY RESOURCES AND LINKS:**

At San Diego State University, there are a number of departments and programs charged with providing a variety of accommodations for people with disabilities. Below, please find a listing of the various resources and services available at SDSU.

**Student Ability Success Center (SASC):** [http://sdsu.edu/sasc](http://sdsu.edu/sasc)

- SDS is the campus office responsible for determining and providing academic accommodations for students with documented disabilities. Support services are available to students with certified visual limitations, hearing and communication impairments, learning disabilities, and mobility and other functional limitations.

**Office of Employee Relations and Compliance (OERC):**
OERC is the campus office responsible for determining and providing **reasonable accommodations** to faculty, staff and job applicants with documented disabilities. ([http://oerc.sdsu.edu/assistdevice.html](http://oerc.sdsu.edu/assistdevice.html))

OERC administers the SDSU **Assistive Device/Auxiliary Aid program**, which receives limited funds from the Chancellor’s Office and is designed to supplement department resources to purchase assistive devices or adaptive equipment to facilitate the performance of job-related activities for university employees with disabilities.

OERC handles **complaints alleging unlawful discrimination or harassment** by faculty, students and staff on the basis of one’s disability or other protected characteristics. ([http://oerc.sdsu.edu/compliance.html](http://oerc.sdsu.edu/compliance.html))

**Accessible Technology Initiative:**
[http://access.sdsu.edu/](http://access.sdsu.edu/)

- The Accessible Technology Initiative is a program that provides resources, tools, training and expertise to ensure that instructional materials and the technology that are used will be accessible to all. Information materials and technologies include, but are not limited to "computer and network access and services, computer-delivered or enhanced instruction, library electronic information resources, library online catalogs and homepages, campus informational web sites, computer-delivered or assisted administrative services, and voice and video programs and services."

**Parking Services**

- Please contact Parking and Support Services with any questions about parking at San Diego State University.  [http://www.dps.sdsu.edu/parking.htm](http://www.dps.sdsu.edu/parking.htm)

- Click here for the Accessible Parking Map.  [http://go.sdsu.edu/student_affairs/sds/files/01553-sdsu_access_map.pdf](http://go.sdsu.edu/student_affairs/sds/files/01553-sdsu_access_map.pdf)

**Transportation Services**

- **Cart Service:**
  - On-campus cart service is available for students with permanent and temporary mobility limitations and who have appropriate documentation of disability.  Click here for more information.  [http://go.sdsu.edu/student_affairs/sds/mobility.aspx](http://go.sdsu.edu/student_affairs/sds/mobility.aspx)
  - On-campus cart service is available for faculty and staff with permanent and temporary mobility limitations and who have appropriate documentation of disability.  Contact the Office of Employee Relations and Compliance at 619-594-6464.

**Campus Accessibility:**

- **Reporting Physical Barriers:**
  - Please call Student Ability Success Center to report any problems or concerns related to architectural barriers, transportation, or construction: 619-594-6473.

- **Campus Map for Disabled Access**
  - See SDSU's Campus Map for Disabled Information and Accessible Route  [http://go.sdsu.edu/student_affairs/sds/files/01553-sdsu_access_map.pdf](http://go.sdsu.edu/student_affairs/sds/files/01553-sdsu_access_map.pdf)